



Belfiglio, Wrigley & Yuknis
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COVID-19 Update: June 17, 2020

Thank you for bearing with us during our slow re-opening!

We are finally stocked up on all our needed PPE and are beginning to see patients every day. Unfortunately, we've added a PPE surcharge of \$10 to appointments. PPE costs have increased by several hundred percent, but luckily some insurances are covering this fee. Mandates now require about \$20-\$30 worth of protective gear per appointment instead of less than \$5. We are searching out the best prices on supplies and working hard to reduce these costs and hope to drop or reduce that fee when the supply chain catches up to current needs. Our schedule is somewhat limited to reduce our patients' exposure to others and give us plenty of time to disinfect the operatories thoroughly and let air purifiers run. We currently have a dentist and a dental hygienist in the office every day. We are still working through urgent need calls from patients.

We hope to resume more elective care appointments soon. Testing return times are still spotty, and we won't be fully re-opening until testing return times are improved, or the health mandate is lifted.

Hygiene appointments are more prolonged, so we may re-schedule some patients if they had an existing appointment. Hygienists are not using their ultra-sonic scalers, so they will be reviewing patient charts before you are scheduled to ensure we can best meet your needs. For those that missed your cleaning appointment, we will do our best to get you in if we have a cancellation or room in the schedule. We create a list of everyone who missed their appointment. If you missed an annual exam and you are waiting for a cleaning, we will be happy to get you in sooner to do your exam.

We may have to cancel your appointment on short notice if one of our staff or providers is not feeling well or screens with a high temperature or if a patient who visits the office later tests positive. We understand you may have to cancel your appointment if you are not feeling well, and we will not be charging a late cancel fee if you are having symptoms and call us ahead of time. If you do not contact us or show up for your appointment, you will be charged our no-show/broken appointment fee.

Risk tolerance is a very personal decision. Please let us know if you have any concerns regarding your health or care, and we will be happy to discuss them with you. For our patients at higher risk, let us know, and we will strive to arrange a morning appointment when fewer people have been in the office.

We thank you for your continued patience.
Ben Belfiglio, Debbie Wrigley, Leonard Yuknis



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Some of the things we are doing to reduce the risk of COVID-19 Transmission:

- Screening Patients and taking temperatures
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- Changing gowns between every patient when we do an aerosolizing procedure.
- Thorough disinfection of operatories after aerosols have had time to settle.
- Switching rooms between aerosolizing procedures.
- Running HEPA air filters in every operatory and the front desk area.
- Limiting the office to a maximum of 3 patients at a time.
- Having patients and visitors wait in their cars instead of the lobby.
- Frequent wipe downs of doors, the lobby, and bathrooms.

Updated Office Information

Please call before coming into the Boniface Dental Center, and wear a mask or face covering when entering the building to avoid exposure to our staff and others in the lobby. Hand sanitizer will be available in the lobby. You can use your elbow to press the handicap door opener if you prefer to avoid touching the door handles, but we are frequently wiping them down. Patient screenings will be done on the phone and in-person, including taking temperature readings before you enter the office. We are also screening ourselves to ensure we do not come to the office with COVID-19 symptoms or a fever.